

Mobile Broadband Plan

4G Mobile Broadband for desktop, laptops, mobile routers, tablets and any other device that takes a SIM.

Critical Information Summary

Information about the service

Service description

This data service is a "SIM-Only" service for use with an existing SIM card compatible device. This service is provided with no lock in contract and has a 12 month minimum term.

Hardware requirement

You will require an unlocked device capable of installing a SIM card to use this service.

Key details

What's included:

- Data SIM card
- A monthly allowance on data in accordance with your plan detailed below.

Information about pricing

Monthly charge, minimum charge and unit pricing

| Plan | Data/Month | Cost/GB |
|-------------------|------------|---------|
| Mobile XS \$20 | 3GB | \$6.67 |
| Mobile S \$30 | 5GB | \$6.00 |
| Mobile M \$35 | 15GB | \$2.33 |
| Mobile L \$45 | 30GB | \$0.67 |
| Mobile XL \$60 | 80GB | \$0.75 |
| Mobile XXL \$85 | 100GB | \$0.85 |

*Ex GST

The minimum charge for this service is equivalent to the 12-month charge. All rates are ex GST unless otherwise specified.

Excess data top ups will be automatically added to a service at a cost of \$9.09/GB. A maximum of 5 x 1GB data top ups can be added to a service in a calendar month. Excess data after the data bolt-ons are expired are \$2.72 ex. GST per GB.

Other Information

Usage information

You can monitor your usage at www.commschoice.com > My Account or by calling us on 1300 4 COMMS (1300 42 66 67).

Coverage

CommsChoice acts as a reseller and uses parts of the 4G and 3G mobile network and capabilities of Telstra Corporation Limited. See coverage maps in the mobile section of our website for full information: <https://www.commschoice.com/>

Service details

This mobile plan uses parts of the Telstra 3G and 4G mobile network. CommsChoice is responsible for the service to you (the Consumer) and is not affiliated or related to Telstra.

Billing

We will bill you in advance for the minimum monthly charge and features. Your first bill will include charges for part of the month from when you took up your plan until the end of that billing cycle, as well as the minimum monthly charge in advance for the next billing cycle. It is free to receive your monthly bill via email. A print bill charge of \$3.50 applies to printed bills.

We are here to help

If you have any questions, just call us on 1300 4 COMMS (1300 42 66 67) so we can serve you better. Or you can visit us at www.commschoice.com for additional information, including to access information about your usage of the service.

Complaints

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at www.commschoice.com/policies and clicking on 'Customer Complaints Handling Policy'.

You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>

Spend Management

A spend management tool is available to all CommsChoice customers free of charge via the member portal at:

www.commschoice.com > [My Account](#)

Early Termination Fees

Early Termination Fees (ETFs) apply if the service is cancelled, disconnected or ported to another carrier within the contract terms. Mobile & Mobile Broadband ETF is \$50 per service at any stage within the first 12 months + any outstanding hardware charges.

For full terms & conditions see the [CommsChoice MSA](#).

This is a summary only. Please contact us for further information or visit our website for full terms and conditions. Summary valid as of January 2020.