

 <p><b>COMMSCHOICE</b><sup>®</sup> THE SMART WAY TO BUY</p>	<p><b>ADVOCATE OR AUTHORISED REPRESENTATIVE</b></p>	<p><b>CommsChoice Pty Limited</b> Level 9, 280 George Street Sydney, NSW 2000 Australia <a href="http://www.commschoice.com.au">www.commschoice.com.au</a></p>
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Dear Customer,

If you wish to appoint an Advocate or Authorised Representative to deal with us on your behalf or on behalf of your organisation, please:

- carefully read the important information below;
- carefully complete the form on the next page;
- take it, with some proof of your identity, to a witness as indicated next;
- for residential consumer and small business, sign it in the presence of a lawyer, doctor, pharmacist, Centrelink officer or a member of the Australian Police Force as witness;
- for corporate customers, signed and or witnessed by an authorised signatory of the business; and
- post it to us at the address above.

## WHAT IS AN ADVOCATE?

An 'Advocate' you appoint can deal with us on your behalf (including making a complaint) but:

- (a) Cannot change your account or services; and
- (b) Cannot act on your behalf or access your information unless you are present and agree.

## WHAT IS AN AUTHORISED REPRESENTATIVE?

An 'Authorised Representative' you appoint can deal with us on your behalf as your agent (including making a complaint) and:

- (a) if you give them limited rights: has only those rights including any limitations you specify on access to your information; and
- (b) if you do not give them limited rights: has power to act and access information as if they are you.

If we are not clear whether you intend to appoint an Advocate or an Authorised Representative, we will assume you only intend to appoint an Advocate.

We may also accept a person who holds an appropriate Power of Attorney or Guardianship Order as Advocate or Authorised Representative for a customer. Please forward a certified copy of the Power of Attorney or Guardianship Order together with this form (signed by the Attorney or Guardian for the customer). We may need to have the documents checked before we can accept the appointment.

To protect your privacy and security and to minimise the risk of fraud, our requirement is that this Appointment be submitted by post as a signed original, witnessed by a lawyer, doctor, pharmacist, Centrelink officer or member of the Australian police force.

Date: \_\_\_\_\_

To: CommsChoice  
Level 9, 280 George Street  
Sydney NSW 2000  
Australia

My account ID: \_\_\_\_\_  
CommsChoice account number

Account name: \_\_\_\_\_  
Note: This businesses this must be the registered company name, for residential consumers this must be the actual account holder name.

I wish to appoint either (tick one): an Advocate  OR an Authorised Representative

The person I appoint is: \_\_\_\_\_

Their email address is: \_\_\_\_\_

Their landline number is: \_\_\_\_\_

Their mobile number is: \_\_\_\_\_

Their physical address is: \_\_\_\_\_

Limitation/s on authority of  
Authorised Representative: \_\_\_\_\_  
(Complete if applicable)

My appointment and authority:

I authorise you to deal with the above person as my Advocate or Authorised Representative (as applicable). I acknowledge responsibility for anything my Advocate or Authorised Representative does on my behalf within their authority as described in this Appointment. I release you from any claim I might otherwise have against you, based on anything you do in reliance on this Appointment. You may assume that you are dealing with the relevant person if they identify themselves as such when you contact any of the contact numbers / addresses above. The appointment continues until I revoke it in writing. By submitting this application I warrant that I am a duly authorised signatory permitted to execute this application on behalf of my organisation or myself.

My signature: \_\_\_\_\_

Signature of witness: \_\_\_\_\_

Name of witness: \_\_\_\_\_

Qualification and  
address of witness: \_\_\_\_\_

Authorised Signatory  Lawyer  / Doctor  / Pharmacist  / Centrelink Officer  / Police

Confirmation by witness: I confirm that the person signing above has produced evidence of their identity.